

Docket: 137808X - 12975
Item Nbr: 22
Page Nbr: 13 112



05/24/2011

VICTOR W. DEON
PO BOX 174
PORT KENT, NY 12975

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Port Kent Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Keeseville postmaster for more information.

If it is determined that a discontinuance of the Port Kent Post Office should be pursued, a formal proposal will be posted in the Keeseville Post Office and Port Kent Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in cursive script that reads "Daniel E. Cronin".

Daniel Cronin
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



05/24/2011

RICHARD & MARCIA KRAMER
19 VILLA LANE
PORT KENT, NY 12975

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Port Kent Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Port Kent Post Office should be pursued, a formal proposal will be posted in the Keeseville Post Office and Port Kent Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in black ink that reads "Daniel E. Cronin".

Daniel Cronin
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



05/24/2011

DAVID BACKUS
PO BOX 177
PORT KENT, NY 12975

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Port Kent Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Port Kent Post Office should be pursued, a formal proposal will be posted in the Keeseville Post Office and Port Kent Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in black ink that reads "Daniel E. Cronin".

Daniel Cronin
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



05/24/2011

ANNE PORTER
PO BOX 90
PORT KENT, NY 12975

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Port Kent Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

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Sincerely,

A handwritten signature in black ink that reads "Daniel E. Cronin".

Daniel Cronin
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



05/24/2011

STEVE & DIANE LOIACONO
227 ROUTE 373
PORT KENT, NY 12975

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Port Kent Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Port Kent Post Office should be pursued, a formal proposal will be posted in the Keeseville Post Office and Port Kent Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in black ink that reads "Daniel E. Cronin".

Daniel Cronin
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



05/24/2011

ANONYMOUS I

NO ADDRESS
PORT KENT, NY 12975

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Port Kent Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in black ink that reads "Daniel E. Cronin".

Daniel Cronin
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



05/24/2011

JUDITH A. CORIGLIANO
25 FIRST STREET
PORT KENT, NY 12975

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Port Kent Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Port Kent Post Office should be pursued, a formal proposal will be posted in the Keeseville Post Office and Port Kent Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in black ink that reads "Daniel E. Cronin".

Daniel Cronin
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



05/24/2011

SALLY B. RYAN
356 TREMBLEAU RAD
PORT KENT, NY 12975

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Port Kent Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Port Kent Post Office should be pursued, a formal proposal will be posted in the Keeseville Post Office and Port Kent Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in dark ink that reads "Daniel E. Cronin".

Daniel Cronin
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



05/24/2011

ROBERT RENNELL
42 WEST STREET
PORT KENT, NY 12975

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Port Kent Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You asked why the Port Kent post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

If it is determined that a discontinuance of the Port Kent Post Office should be pursued, a formal proposal will be posted in the Keeseville Post Office and Port Kent Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in dark ink that reads "Daniel E. Cronin".

Daniel Cronin
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



05/24/2011

STEVE BULLIS
PO BOX 302
PORT KENT, NY 12975

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Port Kent Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Port Kent Post Office should be pursued, a formal proposal will be posted in the Keesaville Post Office and Port Kent Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in black ink that reads "Daniel E. Cronin".

Daniel Cronin
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



05/24/2011

EMILY HOLSTINE
41 LAKE STREET
PORT KENT, NY 12975

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Port Kent Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Port Kent Post Office should be pursued, a formal proposal will be posted in the Keeseville Post Office and Port Kent Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in black ink that reads "Daniel E. Cronin".

Daniel Cronin
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



05/24/2011

DIANA & ROBERT SCHNARCH
#121 PORT KENT CAMPSITE
PORT KENT, NY 12975

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Port Kent Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Port Kent Post Office should be pursued, a formal proposal will be posted in the Keeseville Post Office and Port Kent Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in dark ink that reads "Daniel E. Cronin". The signature is fluid and cursive, with the first name being the most prominent.

Daniel Cronin
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



05/24/2011

VIRGINIA MAWLEY
PO BOX 138
PORT KENT, NY 12975

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Port Kent Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a question about where the route should emanate from. The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. Although Peru is closer for some customers, Keeseville is closer for others.

If it is determined that a discontinuance of the Port Kent Post Office should be pursued, a formal proposal will be posted in the Keeseville Post Office and Port Kent Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in black ink that reads "Daniel E. Cronin".

Daniel Cronin
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



05/24/2011

ANONYMOUS II
NO ADDRESS
PORT KENT, NY 12975

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Port Kent Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Port Kent Post Office should be pursued, a formal proposal will be posted in the Keeseville Post Office and Port Kent Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in dark ink that reads "Daniel E. Cronin".

Daniel Cronin
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



05/24/2011

CAROL CROWNINGSHIELD
54 SABLE-STREET
PORT KENT, NY 12975

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Port Kent Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- You were concerned about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

If it is determined that a discontinuance of the Port Kent Post Office should be pursued, a formal proposal will be posted in the Keeseville Post Office and Port Kent Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in black ink that reads "Daniel E. Cronin".

Daniel Cronin
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



05/24/2011

TERESA E. SCHWANTS
31 NORTH ST
PORT KENT, NY 12975

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Port Kent Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

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Sincerely,

A handwritten signature in black ink that reads "Daniel E. Cronin".

Daniel Cronin
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



05/24/2011

TOM HARRIGAN
PO BOX 223
PORT KENT, NY 12975

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Port Kent Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Port Kent Post Office should be pursued, a formal proposal will be posted in the Keeseville Post Office and Port Kent Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in black ink that reads "Daniel E. Cronin". The signature is written in a cursive, flowing style.

Daniel Cronin
Manager, Post Office Operations
30 Karner Rd
Albany, NY 12288-9992



05/24/2011

ROBERTS
PO BOX 181
PORT KENT, NY 12975

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Port Kent Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Port Kent Post Office should be pursued, a formal proposal will be posted in the Keeseville Post Office and Port Kent Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in dark ink that reads "Daniel E. Cronin".

Daniel Cronin
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



05/24/2011

PETER NATVIJ

30 BOLIVAR
PORT KENT, NY 12075

Dear Postal Service Customer:

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Sincerely,

A handwritten signature in black ink that reads "Daniel E. Cronin".

Daniel Cronin
Manager, Post Office Operations
30 Kerner Rd
Albany, NY, 12288-9992



05/24/2011

CYNTHIA WENZEL

PO BOX 134
PORT KENT, NY 12975

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Port Kent Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in dark ink that reads "Daniel E. Cronin". The signature is fluid and cursive, with the first name being the most prominent.

Daniel Cronin
Manager, Post Office Operations
30 Kamer Rd
Albany, NY, 12288-9992



05/24/2011

DEE BULLIS

PO BOX 72
PORT KENT, NY 12975

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Port Kent Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You asked why the Port Kent post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

If it is determined that a discontinuance of the Port Kent Post Office should be pursued, a formal proposal will be posted in the Keeseville Post Office and Port Kent Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

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Daniel Cronin
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



05/24/2011

CHERIE CROWNINGSHIELD
BOLIVAR ST
PORT KENT, NY 12975

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Port Kent Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You were concerned about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Keesville postmaster for more information.

If it is determined that a discontinuance of the Port Kent Post Office should be pursued, a formal proposal will be posted in the Keesville Post Office and Port Kent Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in black ink that reads "Daniel E. Cronin".

Daniel Cronin
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



05/24/2011

S. BAIRE

35 SABLE ST
PORT KENT, NY 12975

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Port Kent Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Keeseville postmaster for more information.
- Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information.

If it is determined that a discontinuance of the Port Kent Post Office should be pursued, a formal proposal will be posted in the Keeseville Post Office and Port Kent Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in cursive script that reads "Daniel E. Cronin".

Daniel Cronin
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



05/24/2011

TARA CRONIN

PO BOX 200
PORT KENT, NY 12975

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Port Kent Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You were concerned about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

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Sincerely,

A handwritten signature in dark ink that reads "Daniel E. Cronin".

Daniel Cronin
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



05/24/2011

JON COOPER
20 FIRST ST
PORT KENT, NY 12975

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Port Kent Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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Sincerely,

A handwritten signature in black ink that reads "Daniel E. Cronin".

Daniel Cronin
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



05/24/2011

J. SNIDER
PO BOX 108
PORT KENT, NY 12975

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Port Kent Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

If it is determined that a discontinuance of the Port Kent Post Office should be pursued, a formal proposal will be posted in the Keeseville Post Office and Port Kent Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in cursive script that reads "Daniel E. Cronin".

Daniel Cronin
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



05/24/2011

JEFFREY WEISBURGH
PO BOX 106
PORT KENT, NY 12975

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Port Kent Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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Sincerely,

A handwritten signature in black ink that reads "Daniel E. Cronin".

Daniel Cronin
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



05/24/2011

RUTH ANN WOYSHNER
68 WATER EDGE ROAD
KEESEVILLE, NY 12944

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Port Kent Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Port Kent Post Office should be pursued, a formal proposal will be posted in the Keeseville Post Office and Port Kent Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in dark ink that reads "Daniel E. Cronin".

Daniel Cronin
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



05/24/2011

CARRIE & MIKE POQUETTE

PO BOX 197
PORT KENT, NY 12975

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Port Kent Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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Sincerely,

A handwritten signature in black ink that reads "Daniel E. Cronin".

Daniel Cronin
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



05/24/2011

KRISTEN DAME
16 LUMBER ST
PORT KENT, NY 12975

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Port Kent Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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Sincerely,

A handwritten signature in dark ink that reads "Daniel E. Cronin".

Daniel Cronin
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the PORT KENT Post Office on 05/10/2011. Additionally, during the survey period, questionnaires were available at the PORT KENT Post Office to walk-in retail customers.

1.	Number of Questionnaires	
	Total Questionnaires distributed	192
	Favorable to proposal	1
	Unfavorable to proposal	34
	Expressing no opinion	11
	Total questionnaires received	46

Postal Concerns

The following postal concerns were expressed

1. **Concern (No Opinion):**
Customers asked why their post office was being discontinued while others were retained
Response:
Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
2. **Concern (No Opinion):**
Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community
Response:
The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
3. **Concern (No Opinion):**
Customers felt the route should emanate from Peru because that office is closer
Response:
The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. Although Peru is closer for some customers, Keeseville is closer for others.
4. **Concern (No Opinion):**
Customers were concerned about growth in the community
Response:
The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.
5. **Concern (No Opinion):**
Customers were concerned about senior citizens
Response:
Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Keeseville postmaster for more information.
6. **Concern (No Opinion):**
No Concern
Response:
7. **Concern (No Opinion):**
You were concerned about having to travel to another post office for service
Response:
Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Nonpostal Concerns

The following nonpostal concerns were expressed

1. **Concern (No Opinion):**
Customer expressed a concern about the loss of the community bulletin board at the Post Office.
Response:
Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information.
2. **Concern (No Opinion):**
Customers were concerned about the loss of a gathering place and an information center.
Response:

• [Sealston National Trust](#) Sealston National Trust, Sealston, NSW, Australia. Sealston National Trust is a not-for-profit organisation that manages and maintains the Sealston National Trust.

Community Meeting Roster

Postal Service Representative (Names and Titles):
 Dan Cronin POOM
 Jodi Finnegan Postmaster

Date: 05/19/2011
 Time: 9:00 am

Total Number of Customers Present

43

Port Kent Post Office (Open House style
 Place: format) arrive anytime

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Sarah Marianne Miles	P.O. Box 152	12975	518-834-9034
Rita Witherway	PO Box 38	12975	518-314-1354
JASON WITHERWAY	P.O. Box 38	12975	518-314-1354
Carol Crowningfield	P.O. Box 212	12975	518-834-5029
Malcolm Crowningfield	P.O. Box 212	12975	518-834-5029
David G. Perkins	P.O. Box 177	12975	518-834-5201
L. Larrie Smith	PO Box 2	12975	518-834-5303
John Liberty	PO-# 135	12975	518-584-5987
Michelle Hetfield	PO Box 112	12975	518-834-1590
Robert Kennell	PO Box 114	12975	518-834-7449
Patricia Latourette	P.O. Box 218	12975	518-834-9902
Patricia Dudley Adams	PO Box 116	12975	518-834-5297
Lois F. Seymour	Schuyler Falls	12985	518-643-8919
Paul Patton	P.O. 169 Port Kent	12975	518-834-9088
BERNARD STANT	PO 234 Port Kent	12975	518-834-9920
MARY MILLS	P.O. Box 31	12975	518-572-3658
JUDITH A. CRIGLIANO	PO. 1310	12975	518-834-9915
Jim Schoenig	PO Box 90	12975	518-834-9977
Donna Abair	P.O. Box 119	12975	518-834-9505

Community Meeting Roster

Postal Service Representative (Names and Titles):

Dan Cronin POOM

Jodi Finnegan Postmaster

Date 05/19/2011

Time 9 00 am

Total Number of Customers Present:

0

Port Kent Post Office (Open House style
format) arrive anytime

This document may become a part of the official record that will be available for public viewing

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
GARY ROCKHILL	Box 282	12975	518-834-7008
Tina Shavelle	P.O. Box 96	12975	518-834-9671
Michiko Mori	P.O. Box 143	12975	518-834-9681
Cherie Cunningham	PO Box 203	12975	518-834-7025
Dustin Farrell	PO Box 213	12975	518-834-6047
Angie Sussderrf	PO Box 8	12975	518-578-8249
Julesa Goodman	PO Box 236	12975	518-834-5102
GERALD MORROW	P.O. Box 456	12944	518-834-9092
RICHARD KRAMER	PO Box 70	12975	518-834-7397
CHARLES CROWNINGSHIELD	PO Box 137	12975	518-834-9024
Tom Harrigan	PO Box 233	12975	834-7132
Anne Post	PO Box 90	12975	518-834-9977
Stefanie	Box 164		634 5142
Diana Simpson	PO Box 127	12975	834-7737
Nina Lalonde	PO Box 144	12975	834-7854
JP Latham	PO Box 144	12975	834-7854
Norma Lalonde	P.O. Box 23	12975	834-5161
Barbara Bashaw	PO Box 177	12975	834-5201
Mike Armstrong	P.O. Box 246	12975	645-5061

Community Meeting Roster

Postal Service Representative (Names and Titles):

Dan Cronin POOM

Jodi Finnegan Postmaster

Date: 05/19/2011

Time 9:00 am

Total Number of Customers Present:

0

Port Kent Post Office (Open House style Place format) arrive anytime

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

[illegible]

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

1. **Concern (No Opinion):**
You were concerned about having to travel to another post office for service
Response:
Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
2. **Concern (No Opinion):**
Customers wanted to know why the customer lines were so long at the Keeseville Post Office
Response:
The Keeseville Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the Keeseville postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.
3. **Concern (No Opinion):**
Customer expressed a concern about their 911 address
Response:
911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.
4. **Concern (No Opinion):**
Customers expressed concern for those customers with disabilities who are not able to go to Keeseville Post Office to pick up their mail
Response:
Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
5. **Concern (No Opinion):**
Customers felt inclement weather and poor road conditions might impede delivery
Response:
Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.
6. **Concern (No Opinion):**
Customers felt the cost of postage was increasing while service was decreasing
Response:
The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.
7. **Concern (No Opinion):**
Customers were concerned about growth in the community
Response:
The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.
8. **Concern (No Opinion):**
Customers were concerned about options for mail delivery besides a PO BOX at the Keeseville Post Office that might be considered.
Response:
One option would be a possible extension of the rural route out of Keeseville. Another option would be a standing CBU at

the current location, which would offer 24 hour access and parcel lockers for large parcels.

9. **Concern (No Opinion):**

Customers were concerned about permit mailing

Response:

Responsibility for the permit account would be transferred to the Keeseville Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the Keeseville postmaster.

10. **Concern (No Opinion):**

Customers expressed concern over the dependability of rural route service

Response:

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

11. **Concern (No Opinion):**

Customers expressed a concern about leaving money in the mailbox

Response:

A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the Port Kent Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

12. **Concern (No Opinion):**

Customers were concerned about having to travel to another post office for service

Response:

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

13. **Concern (No Opinion):**

Customers questioned the economic savings of the proposed discontinuance

Response:

Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

14. **Concern (No Opinion):**

Customers were concerned about the mailboxes being damaged by snowplows

Response:

Please contact the Keeseville postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

15. **Concern (No Opinion):**

You expressed a concern that they requested and were denied rural delivery service

Response:

There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

16. **Concern (No Opinion):**

Customers inquired about mailbox installation and maintenance

Response:

Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the Keeseville postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

17. **Concern (No Opinion):**

Customers expressed concern about having to erect a rural mailbox

Response:

Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the Keeseville Post Office.

18. **Concern (No Opinion):**

Customers were concerned about senior citizens

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Keeseville postmaster for more information.

19. Concern (No Opinion):

Customers were concerned about obtaining accountable mail and large parcels

Response:

If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Keeseville Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

Concern (No Opinion):

20. Customers said they would miss the special attention and assistance provided by the personnel at the Port Kent Post Office.

Response:

Courteous and helpful service will be provided by personnel at the Keeseville Post Office and from the carrier. Special assistance will be provided as needed

21. Concern (No Opinion):

Customers asked why their post office was being discontinued while others were retained

Response:

Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

22. Concern (Unfavorable):

Customer expressed concern over letter that was sent out stating that the Post office was vacant.

Response:

Since the postmaster vacancy an Officer In Charge has been installed to operate the office.

23. Concern (Unfavorable):

Customers were concerned about a change of address

Response:

Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

Nonpostal Concerns

1. Concern (No Opinion):

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, lost and found, and a variety of other information.

2. Concern (No Opinion):

Customers expressed concern for loss of community identity

Response:

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Port Kent Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.



May 24, 2011

RE: Port Kent NY

Memo to the record. This is a place card for item 26 Community meeting letter (If community meeting held prior to questionnaire) Meeting was held after questionnaires were sent.
Reference item 21.

Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator



A. Office

Name: PORT KENT State: NY Zip Code: 12975
Area: NORTHEAST District: ALBANY PFC
Congressional District: 23 County: Essex
EAS Grade: 11 Finance Number: 358755
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 27. There was not a petition recieved.

Prepared by: Nadine Tremblay
Title: ALBANY PFC Post Office Review Coordinator
Tele No: (518) 452-4085

Date: 05/24/2011
Fax No. (518) 464-7429



A. Office

Name: PORT KENT State: NY Zip Code: 12975
Area: NORTHEAST District: ALBANY PFC
Congressional District: 23 County: Essex
EAS Grade: 11 Finance Number: 356755
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 28. There was no Congressional inquiry.

Prepared by: Nadine Tremblay
Title: ALBANY PFC Post Office Review Coordinator
Tele No. (518) 452-4085

Date: 06/15/2011
Fax No. (518) 464-7429

Proposal Checklist

Section I

Responsiveness to Community Postal Needs

- ☒ Tell what we are doing and why.
- ☒ Is reason for discontinuance justified and documented in the record?
- ☒ If suspended, what type of alternate service customers are now receiving?
- ☒ Reason for vacancy and information on postmaster/OIC
- ☒ Number of customers and type of service they received and will receive.
- ☒ Hours of service, daily window transaction average, number of permit mailers, and postage meter users.
- ☒ Last three fiscal years of revenue and revenue units.
- ☒ Decline in service workload/reduction in EAS level, if appropriate.
- ☒ Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
- ☒ Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
- ☒ If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
- ☒ Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
- ☒ Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
- ☒ Information on petitions and congressional inquiries included with Postal Service responses.
- ☒ Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
- ☒ Advantages and disadvantages of proposed alternate service.
- ☒ Any other pertinent information concerning Postal Service needs.

Section II

Effect on the Community

- ☒ Brief background of area, community government, population, etc.
- ☒ Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
- ☒ Was Post Office used as meeting place?
- ☒ Was Post Office a shelter for a bus stop?
- ☒ Did the Post Office have a public bulletin board?
- ☒ Were government forms available at the Post Office?
- ☒ Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
- ☒ What is the historical value of the office?
- ☒ Is an address change necessary?
- ☒ Will the community identity be preserved?
- ☒ What are the growth trends (flat, up, down)?
- ☒ Were any other nonpostal items identified?

Section III

Effect on Employees

- ☒ Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV

Economic Savings

A statement of annual savings includes a breakdown as follows

Postmaster salary (EAS-____, Minimum, no COLA)

Fringe benefits 33.5%

Rental costs, excluding utilities

Total annual costs

Less estimated cost of replacement service

Total annual savings

\$	33168
\$	11111
\$	13100
\$	57379
-	27835
\$	29544

A one-time expense of \$_____ will be/was incurred for installation of CBUs and parcel lockers.

Is postmaster salary based on the minimum salary without COLA?

Does postmaster salary reflect the current office evaluation?

Section V

Other Factors

The Postal Service has identified no other factors for consideration (if appropriate).

List other factors as appropriate.

Other factors when replacement service is a CPO.

Section VI

Summary

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII

Notices

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By:

Investigative Coordinator

Date

Reviewed and Certified By:

District PO Review Coordinator

Date

6/15/2011

6/15/2011



06/15/2011

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the PORT KENT Post Office
Docket No. 1378088

This is to advise you that on 06/24/2011, I will post for public comment a proposal to close the PORT KENT Post Office in Essex, Congressional District No. 23.

If you have any questions, please call NADINE TREMBLAY District Review Coordinator at (518) 452-4085.

EDWARD PHELAN
District Manager
ALBANY PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920
Proposal



06/15/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of
PORT KENT Proposal
Docket No. 1378088 - 12975

Please post the enclosed proposal to close the PORT KENT Post Office in the lobby. The proposal must be posted in a prominent place from 06/24/2011 through close of business on 08/25/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (518) 452-4085.

NADINE TREMBLAY
Post Office Review Coordinator
ALBANY PFC District

Enclosures: PS Form 4920
Proposal
Invitation for Comments
Comment Forms
Official Record

Date of Posting: 06/24/2011

Date of Removal: 08/25/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE PORT KENT, NY POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

To the customers of the Port Kent Post Office.

The Postal Service is considering the close of the Port Kent Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 06/24/2011 through 08/25/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

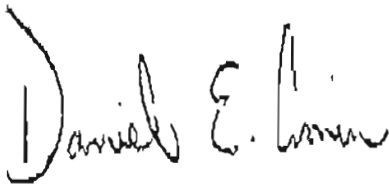
Copies of the proposal and optional comment forms are available upon request at the Port Kent Post Office and Keeseville Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

NADINE TREMBLAY
30 KARNER RD
ALBANY, NY 12288-9992

For more information, you may call NADINE TREMBLAY at (518) 452-4085 or write to the above address.

Thank you for your assistance.



DANIEL CRONIN
30 KARNER RD
ALBANY, NY 12288-9992

DOCKET NO. 1378088-12975
ITEM NO. 33
PAGE 1

Date of Posting: 06/24/2011

Posting Round Date:

Date of Removal: 08/25/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE PORT KENT, NY POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1378088 - 12975

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Port Kent, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Keeseville Post Office, located four miles away.

The postmaster position became vacant when the postmaster resigned on August 29, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: The Port Kent office is currently vacant. This is a management initiated study to determine if regular and effective postal services can be adequately provided from the Keeseville office at a distance of 4.25 miles.

The Port Kent Post Office, an EAS-11 level, provides service from 08:00 to 12:00 and 12:45 to 16:30 Monday - Friday, 08:00 to 11:30 Saturday and lobby hours of 08:00 to 16:45 on Monday - Friday and 08:00 to 12:00 on Saturday to 190 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 14 transaction(s) accounting for 13 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$28,772 (75 revenue units) in FY 2008; \$24,124 (63 revenue units) in FY 2009; and \$22,682 (59 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 19, 2011, representatives from the Postal Service were available at Port Kent Post Office (Open House style format) to answer questions and provide information to customers. 43 customer(s) attended the meeting.

On May 10, 2011, 192 questionnaires were distributed to delivery customers of the Port Kent Post Office. Questionnaires were also available over the counter for retail customers at the Port Kent Post Office. 46 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 1 favorable, 34 unfavorable, and 11 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Keeseville Post Office, an EAS-18 level office. Window service hours at the Keeseville Post Office are from 09:00 to 12:00 and 13:30 to 17:00, Monday through Friday, and 09:00 to 11:30 on Saturday. There are 308 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry.

- | | |
|--------------------|---|
| 1 Concern: | Customers asked why their post office was being discontinued while others were retained |
| Response: | Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. |
| 2. Concern: | Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community |
| Response: | The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner. |
| 3. Concern: | Customers felt the route should emanate from Peru because that office is closer |
| Response: | The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. Although Peru is closer for some customers, Keeseville is closer for others. |
| 4. Concern: | Customers were concerned about growth in the community |
| Response: | The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth. |
| 5. Concern: | Customers were concerned about senior citizens |

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Keesville postmaster for more information.

6. **Concern:**

You were concerned about having to travel to another post office for service

Response:

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

7. **Concern:**

Customers were concerned about later delivery of mail

Response:

A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

8. **Concern:**

Financial Data:

Response:

Financial data is considered proprietary information during the study phase. If a proposal to close and office is posted, financial data pertaining to that proposal will be disclosed on the proposal.

9. **Concern:**

You expressed a concern that they requested and were denied rural delivery service

Response:

If you have applied for and been denied an extension, you may wish to contact your local magistrate or other county official to determine if they can bring your road up to these standards. At that point, you may reapply for delivery.

10. **Concern:**

You felt the community should have a post office and wanted a new facility provided

Response:

No suitable quarters are available in the community to house an independent post office. A new lease would require a building which meets federal guidelines. A postal facility is not constructed when effective and regular service can be provided by a more cost-effective alternate service.

11. **Concern:**

Customer expressed a concern about their 911 address

Response:

911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

12. **Concern:**

Customer expressed concern over letter that was sent out stating that the Post office was vacant.

Response:

Since the postmaster vacancy an Officer In Charge has been installed to operate the office.

13. **Concern:**

Customers expressed a concern about leaving money in the mailbox

Response:

A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the Port Kent Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

14. **Concern:**

Customers expressed concern about having to erect a rural mailbox

Response:

Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the Keeseville Post Office.

15. **Concern:**

Customers expressed concern for those customers with disabilities who are not able to go to Keeseville Post Office to pick up their mail

Response:

Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

16. **Concern:**

Customers expressed concern over the dependability of rural route service

Response:

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

17. **Concern:**

Customers felt inclement weather and poor road conditions might impede delivery

Response:

Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

18. **Concern:**

Customers felt the cost of postage was increasing while service was decreasing

Response:

The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

19. **Concern:**

Customers inquired about mailbox installation and maintenance

- Response:** Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the Keeseville postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.
20. **Concern:** Customers questioned the economic savings of the proposed discontinuance
- Response:** Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.
21. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Port Kent Post Office.
- Response:** Courteous and helpful service will be provided by personnel at the Keeseville Post Office and from the carrier. Special assistance will be provided as needed
22. **Concern:** Customers wanted to know why the customer lines were so long at the Keeseville Post Office
- Response:** The Keeseville Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the Keeseville postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.
23. **Concern:** Customers were concerned about a change of address
- Response:** Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.
24. **Concern:** Customers were concerned about having to travel to another post office for service
- Response:** Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
25. **Concern:** Customers were concerned about obtaining accountable mail and large parcels
- Response:** If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Keeseville Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.
26. **Concern:** Customers were concerned about options for mail delivery besides a PO BOX at the Keeseville Post Office that might be considered.

Response:

One option would be a possible extension of the rural route out of Keeseville. Another option would be a standing CBU at the current location, which would offer 24 hour access and parcel lockers for large parcels.

27. **Concern:**

Customers were concerned about permit mailing

Response:

Responsibility for the permit account would be transferred to the Keeseville Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the Keeseville postmaster.

28. **Concern:**

Customers were concerned about the mailboxes being damaged by snowplows

Response:

Please contact the Keeseville postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.
4. A change in your PO Box Fees may be a result of this proposal.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Port Kent is an unincorporated community located in Essex County. The community is administered politically by Town of Chesterfield-Gerald Morrow. Police protection is provided by the NYS Police Department. Fire protection is provided by the Keeseville Vol Fire Department. The community is comprised of retirees, self-employed, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Maggie Pulp for Approved Central School FCU, Upstate Design, Ausable River Lodge 149, Harmony Golf Club & Community-Mattig Inc, Port Kent Development Inc., Accord Electric LLC, Stoves and Chimneys. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Port Kent Post Office will be available at the Keeseville Post Office. Government forms normally provided by the Post Office will also be available at the Keeseville Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

- | | |
|--------------------|---|
| 1. Concern: | Customer expressed a concern about the loss of the community bulletin board at the Post Office. |
| Response: | Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. |
| 2. Concern: | Customers were concerned about the loss of a gathering place and an information center. |
| Response: | Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. |
| 3. Concern: | Customers expressed concern for loss of community identity. |
| Response: | A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses. |
| 4. Concern: | Customers were concerned about growth in the community |

Response:

The customer expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster resigned on August 29, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 29,544 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 13,100</u>
Total Annual Costs	\$ 57,379
Less Annual Cost of Replacement Service	<u>- \$ 27,835</u>
Total Annual Savings	<u>\$ 29,544</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Port Kent, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Keeseville Post Office, located four miles away.

The postmaster resigned on August 29, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Port Kent Post Office provided delivery and retail service to 190 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 14. There are no permit mailers or postage meter customers.

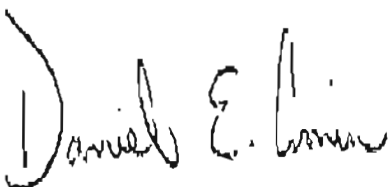
There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$29,544 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Port Kent Post Office and Keeseville Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



DANIEL CRONIN
Manager, Post Office Operations

06/24/2011
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the PORT KENT Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date _____



08/24/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 08/25/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script that reads "Nadine Tremblay".

NADINE TREMBLAY
Post Office Review Coordinator
30 KARNER RD
ALBANY, NY 12288-9992



A. Office

Name: PORT KENT State: NY Zip Code: 12975
Area: NORTHEAST District: ALBANY PFC
Congressional District: 23 County: ESSEX
EAS Grade: 11 Finance Number: 356755
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 36. The round dated copies of the proposal have been received.

Prepared by: Nadine Tremblay Date: 08/29/2011
Title: ALBANY PFC Post Office Review Coordinator
Tele No: (518) 452-4085 Fax No: (518) 464-7429

DOCKET NO. 1378088-12975
ITEM NO. 36
PAGE 2
PAGE

Date of Posting: 06/24/2011

Posting Round Date:



Date of Removal: 06/25/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE PORT KENT, NY POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1378088 - 12975

DOCKET NO. 1378088-12975
ITEM NO. 34
PAGE 3

Date of Posting: 06/24/2011

Date of Removal: 08/25/2011



UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE PORT KENT, NY POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE



To the customers of the Port Kent Post Office:

The Postal Service is considering the close of the Port Kent Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 06/24/2011 through 08/25/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Port Kent Post Office and Keeseville Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

NADINE TREMBLAY
30 KARNER RD
ALBANY, NY 12288-9992

For more information, you may call NADINE TREMBLAY at (518) 452-4085 or write to the above address.

Thank you for your assistance.

DANIEL CRONIN
30 KARNER RD
ALBANY, NY 12288-9992

DOCKET NO. 1378088-12975
ITEM NO. 36
PAGE 4

Date of Posting: 06/24/2011

Posting Round Date:



Date of Removal: 08/25/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE PORT KENT, NY POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1378088 - 12975

DOCKET NO. 1378088-12975
ITEM NO. 36
PAGE 5

Date of Posting: 06/24/2011

Date of Removal: 08/25/2011



UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE PORT KENT, NY POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE



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Thank you for your assistance.

DANIEL CRONIN
30 KARNER RD
ALBANY, NY 12288-9992

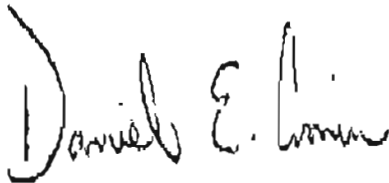
**NOTICE OF TAKING PROPOSAL AND COMMENTS
UNDER INTERNAL CONSIDERATION**

Date 08/24/2011

Postal Customers of the Port kent Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Port kent Post Office, which was posted 06/24/2011 through 08/25/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Port kent Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

A handwritten signature in black ink, appearing to read "Daniel E. Cronin". The signature is written in a cursive, flowing style.

DANIEL CRONIN
30 KARNER RD
ALBANY, NY 12288-9992



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PORT KENT Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

To drive into Keeseville would be a special trip and we would utilize extra gas every time we go. Also a hassle of two little kids. It is the opposite direction of our travels. And the kids and I walk there as often as we can.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Keeseville & Plattsburgh only biweekly



Personal needs



Banking

Plattsburgh - monthly



Employment



Social needs

Plattsburgh

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Kristina Perry

Address:

PO Box 163 Port Kent NY 12975

Telephone:

518-834-9448

Date:

May 19, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PORT KENT Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Pittsburgh



Personal needs



Banking



Employment

Pittsburgh (work 11:00p - 7:30a)



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

RITA G. CAPEN

Address:

PO Box 235 PORT KENT

Telephone:

518-834-5752

Date:

5-20-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please read attached letter !!
eo
(

Thank you.

5/20/2016

To Whom It May Concern: I have used the Port Kent Post Office for all my needs for 24 (twenty-four) years. I used to live @ 3 West St in Port Kent. Then, 11 (eleven) years ago I bought a house @ 12 Tanglewood Drive, Peru. There is no mail delivery to this address. The Peru Post Office told me that my house doesn't exist. The people that built the house have always gotten their mail in Port Kent. (They were seasonal residents from Canada.) The Peru Post Office is 12 miles away. The Port Kent Post Office is a little over a mile away.

I think it would be a big disservice to the people of this community to close this office. There are many "seasonal" people here, many elderly have someone else get their mail for them. I would never get my mail as I don't go to Keeseville, which is 6 (six) miles

always late

I work nights. The Post offices aren't open when I get out of work. So, I have to make a special trip to get my mail anyway. It is much nicer to drive 12 (two) miles round trip to get my mail as it would be to drive 12 versus 24 miles.

I would hope that you can reconsider the thought of closing OUR Post Office in Port Kent.

Thank you
Dina L. Capen

P.S. Ideas - limit the days of the week that it is open. Say 4 (four) days instead of 6 (six). Maybe that could be an option.

Thank you again
Dina L. Capen



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PORT KENT Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain: I will have to go out of my way to pick up my mail.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Plattsburgh, Keeseville
☒ Personal needs Plattsburgh
☒ Banking Plattsburgh
☒ Employment Plattsburgh
☒ Social needs Plattsburgh

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Christy Danton

Address:

PO Box 131 Port Kent NY 12975 (135) akest
Port Kent

Telephone:

518-314-1290

Date:

5/19/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PORT KENT Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:

MY WIFE + I ARE RETIREES AND THE PROPERTY WE OWN IN PORT KENT IS A SEASONAL PROPERTY, WHICH WE VISIT ALMOST EVERY WEEK-END THROUGHOUT THE SUMMER [OUR MAIL CONTINUES TO GET PICKED UP FROM THE PORT KENT P.O. BOX ALMOST EVERY WEEKEND THROUGHOUT THE WINTER.]

TO GET TO PORT KENT WE USE HWY 87. PROBABLY THE POST OFFICE THAT WE WOULD PASS CLOSEST TO WOULD BE PLATTSBURGH. WE WOULD NOT NORMALLY PASS THROUGH KEESVILLE.



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain: IT WOULD REQUIRE EXTRA TRAVEL AND EXTRA TIME TO GO TO KEESVILLE.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping PLATTSBURGH (OCCASIONALLY KEESVILLE)
☒ Personal needs PLATTSBURGH
☒ Banking PLATTSBURGH
☐ Employment N/A
☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No — THERE ARE NO BUSINESSES IN PORT KENT THAT I COULD USE
I USE BUSINESSES IN KEESVILLE + PLATTSBURGH

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No (IN KEESVILLE + PLATTSBURGH)

Name:

HERB MCILREAVY

Address:

71 LAKE STREET,
P.O. BOX 155, PORT KENT

Telephone:

518-834-7948

Date:

20 MAY, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PORT KENT Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

WIFE
REQUIRED

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☐ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

H Lippert

Address:

PO Box 46

Telephone:

518 834 1564

Date:

May 19, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PORT KENT Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☒ YES ☐ NO

If yes, please explain:

Socializing/Community-building

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Plattsburgh, NY

☒ Personal needs Various locations

☒ Banking Plattsburgh, NY

☒ Employment Plattsburgh, NY

☒ Social needs Various locations

5. Do you currently use local businesses in the community?

☐ Yes ☒ No N/A

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No N/A

Name:

Christine Allen

Address:

92 Second St. Box 125 Post Kent, NY 12975

Telephone:

518-834-5459

Date:

5/18/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PORT KENT Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

Town Board is in PO

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

PLATTSBURGH



Personal needs

LL



Banking

LL



Employment

RETIRED



Social needs

PLATTSBURGH

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Address:

D

Norman & Arlene Davis
8 Fairway Drive
P.O. Box 220
Port Kent, NY 12975-0220

Telephone:

Date:

5-17-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PORT KENT Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☐ Shopping Plattsburgh
- ☐ Personal needs "
- ☐ Banking "
- ☐ Employment Retired
- ☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: George + Marianne Miller

Address: P.O. Box 152 (3 Siddwigs Rd. Peru)

Telephone: 518-834-9034

Date: 5/17/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 1378088-12975
ITEM NO. 38
PAGE 19

5/17/11

USPS

This year my husband and I will be 81 and 79. For the past 40 years we have picked up our mail at the Port Kent Post office at least twice a week. The distance to our house from the PK PO is 1 mile - to pick up mail in Keeseville would be a distance of at least 3 miles or 6 miles round trip.

Many years ago I was told that the Post office would not be able to deliver mail to our home because we live on a hill. Because of our age we do not and may not be able to walk to a mail box in the future. Because of ice in the winter our mail could sit in a box for many days. And I certainly am not going to drive to Peru, a 6 mile trip, round trip of 12 miles. A real dilemma for us older folks living on a fixed income.

I also receive many magazines + catalogs each month - too many for an ordinary box.

George & Marianne M.



GERALD H. MORROW

Supervisor – Town of Chesterfield

P.O. Box 456, Keeseville, New York 12944

Office 518-834-9042 FAX 518-834-4649 Home 518-834-7087

TDD 1-800-662-1220

May 19, 2011

DOCKET NO. 1378088-12975
ITEM NO. 38
PAGE 20

Dear Mr. Post Master General:

I'm the Supervisor of the Town of Chesterfield and the Hamlet of Port Kent lies within the Town of Chesterfield boundaries.

I would like to make a few comments regarding the Post Office in Port Kent.

The Post Master at Port Kent may have resigned in 2009, but the Post Office is far from being vacant. There are more than 140 post office boxes being used at the Post Office. The Post Office is also the main location for the people in Port Kent to receive information on the developments in Port Kent and the surrounding areas.

Port Kent is a fast growing community with a new \$8.2 million water project and also a proposed housing subdivision of 70 new houses currently being built in Port Kent, along with a new 18 hole golf course. The hardship of closing the Post Office and forcing the residents to the 9 mile round trip to the Keeseville Post Office would be unbearable with the economic and gas prices being so high.

As you know the Town of Chesterfield has an existing lease for the building with the Postal Service and the Town is starting the first year of the 5-year term. The buyout would be costly to the Postal Service without any return, for their money.

I fully understand the need for the Postal Service to cut back because of the budget, but I have a few suggestions on how to save and keep the Port Kent Post office open.

1. Start charging for the Post Office boxes.
2. Close one extra day a week besides Sunday, making it a five-day week, but don't close on Saturday, because working families need Saturday mail services.

Please consider keeping the much needed Post Office open in Port Kent.

Thanking you in advance for your consideration with this very important matter.

Sincerely,


Gerald H. Morrow
Supervisor

**Additional Cost Per Year/Per Household if We have
to Travel to Keeseville to get Our Mail !!!!!!!!!**

\$353.60

We all received a letter stating that the P.O. could move to Keeseville and we would have to travel a distance of 4.25 miles (8.5 miles round trip) each day to get our mail.....

What does that mean in dollars \$\$\$\$\$\$\$\$\$\$

8.5 miles at 6 days a week = 51 miles total a week.....

That's 51 miles a week just to get our mail!!!!

51 miles a week "x" 52 weeks per year = 2,652 miles total

That's an additional 2,652 miles on your car!!!!

2,652 miles a year at say 30 miles per gallon mileage???

**That's 88.4 gallons of additional gasoline
purchased a year just to get your mail!!!!!!..**

88.4 gallons of gasoline at say \$4.00 a gallon = \$ 353.60.

**That's an additional \$353.60 a year per-
household just to get your mail !!!CRAZY!!!**



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PORT KENT Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms (such as tax forms) | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|--------------------------------|------------------------------|--|

- | | | |
|----------|------------------------------|--|
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|----------|------------------------------|--|

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

because then I won't be able to get my mail at 9 AM like I do now

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

Plattsburgh

☒ Personal needs

Kennecott

☒ Banking

Plattsburgh

☒ Employment

Cadyville

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Lacey & Stacey McIntire

Address:

30 North St Box 45 Post Kent NY

Telephone:

518-834-5375

Date:

5/23/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

All the Senior People will have a hard time because many of them wait for their checks on the 1st and the 3rd of the month, by the time a check comes around the banks will be closed



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Keesville / Plattsmouth
- ☒ Personal needs Plattsmouth
- ☒ Banking Plattsmouth
- ☐ Employment Retired Own Port Kent Campsite
- ☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No There are none.

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Mary B. Baileys

Address: 33 Lumber St. PO Box 107 & 166

Telephone: 518-834-7098

Date: May 18, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I would prefer to have the Post office here in Port Kent remain open. However, if it were to close I would not object to carrier delivery. I certainly would object to traveling to Keesville for mail service. I own Port Kent Campsite here in Port Kent and the Campers really like the Post office here as well. Port Kent is a fast growing community with a new Water Dist. under development & 70 new homes being built at Harmony Golf Course. I do have concerns about the present person in charge at the Post office. Many times mail is placed in the wrong box. For the past year or more boxes of dead flower arrangements are visibly displayed. A boyfriend & now husband spend a lot of time on the shore.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PORT KENT Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Rarely
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Rarely
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:

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May 19, 2011

Daniel Cronin
Manager, Port Office Operations
30 Karner Rd.
Albany, NY 12288-9992

Sir:

My first choice with regarding the closure of Port Kent Post Office would be to leave it open for the following reasons:

1) Port Kent is developing into a much larger community with the new golf course, 84 new homes in the offing, a new water district, Port Kent Campsite. Being the owner of the campsite I know there are many campers who use the post office .

2) There are many seniors here who enjoy the walk to the Post Office and the social aspect.

3) Traveling to Keeseville would be a terrific burden on the people here.

4) I have always purchased all my stamps here (200 at a time) to meet the needs of my business.

If the Port Office did close, I believe carrier delivery would be best for us in the hamlet. I believe Trembleau Mountain Rd. has that now. Second choice would be Cluster Boxes.

I would also suggest the officer in charge clean up her office space and eliminate all the vases of dead flowers. Her friend and now husband spends untold amount of time at the office here and if I am not mistaken I believe he is an employee of the Port Office Dept. There have been many complaints about mail being placed in wrong boxes. I have had this happen to me and I have heard others say the same. The bulletin board is a great idea, but, it needs to be cleaned up and updated. It was difficult for many people to share these ideas with the representatives who came today because they were

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ITEM NO. 38

PAGE ~~38~~ 27

positioned in the lobby with the officer in charge listening to every word. The postal service is a wonderful thing, but, like so many government agencies it needs to clean up its act and wipe out waste, but, better meet the needs of the people.

I hope I have not offended anyone, but, have spoke openly and frankly about what are the best choices.

Thank you,

Mary B. Bailey



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PORT KENT Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

This would be a huge loss for our needs and for this community.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping - VT



Personal needs



Banking - Plattsburgh



Employment Plattsburgh



Social needs

5. Do you currently use local businesses in the community?



Yes

☐ No

If yes, would you continue to use them if the Post Office is discontinued?



Yes

☐ No

Name:

Steven and Joy Hood

Address:

Po Box 35 Port Kent NY 12975

Telephone:

518 834 9484

Date:

5/17/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PORT KENT Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Plattsburg or Keeseville
- ☒ Personal needs ll
- ☒ Banking ll
- ☐ Employment
- ☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: CYNTHIA Boivin

Address: PO Box 209, 9 SABLE St. Port Kent

Telephone: 518-834-9733

Date: MAY 18th, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: WE ARE RETIRED. WE WILL ~~GO~~ GO
TO KEESEVILLE ONLY EVERY OTHER WEEK

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping USUALLY IN PLATTSBURGH
☒ Personal needs " " "
☒ Banking KEESEVILLE
☐ Employment _____
☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No NONE-EXCEPT THE POST OFFICE

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: GERARD HOUDE

Address: PO BOX 164 PORT KENT NY 12975

Telephone: 834 5162

Date: 5/18/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

THE ONLY OTHER ACCEPTABLE ALTERNATIVE
WOULD BE DOOR TO DOOR DELIVERY



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PORT KENT Post Office for each of the following:

Postal Services

	(Daily)	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☒ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PORT KENT Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain: too much travel

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Plattsburgh
- ☒ Personal needs Plattsburgh
- ☒ Banking Keseeville
- ☒ Employment retired
- ☒ Social needs Plattsburgh - north county

5. Do you currently use local businesses in the community?

☒ Yes ☐ No summertime

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Sue Stewart

Address: P.O. Box 524 Port Kent, NY 12975

Telephone: 518-834-9200

Date: 5-13-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

with the price of gas Keseeville is too far to travel
since we try to limit our driving



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PORT KENT Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

I DON'T KNOW HOW IT WILL COMPARE
BECAUSE IT IS UNCLEAR WHAT SERVICES WILL BE OFFERED.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

N/A

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

—> THIS IS A SMALL VILLAGE,
THE POST OFFICE IS THE BUSINESS COMMUNITY.

Name:

MARY HILLS

Address:

P.O. Box 31

Telephone:

518 542-3658

Date:

17 May 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PORT KENT Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☒ YES ☐ NO

If yes, please explain:

Bookmobile use

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: Our current service is best for our community. It's convenient, well-stocked, and staffed by a great Post Master!

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping mainly Plattsburgh, Rt 3 area - NOT near P.O.
☒ Personal needs Doctors are in Plattsburgh
☐ Banking by mail
☐ Employment retired
☐ Social needs Port Kent Golf Course for meals often - also Platts.

5. Do you currently use local businesses in the community?

☒ Yes ☐ No The only ones are seasonal: ferry & Golf course
If yes, would you continue to use them if the Post Office is discontinued? use both
☒ Yes ☐ No But I wouldn't be happy!

Name: Patricia Dudley Delamater
Address: 57 Lumber St. PO Box 116 Port Kent, NY 12975
Telephone: 518. 834. 5297
Date: 5/10/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

letter attached / enclosed

Re: Possible closing of the US Post Office in Port Kent, NY 12975

May 16, 2011

To Whom It May Concern:

First, I must state in all fairness that I recognize that every US citizen should be aware that we are in a financial crisis and must all "feel the pain" if we are to gain some control over this situation. Yet none of us wants to be the one to suffer.

Well, I do think many of us have suffered and are suffering because of cutbacks in many areas. I do NOT feel that the closure of this post office should be considered at this time. For a rural community like this one such action would have a very great negative impact.

The community of Port Kent is actually quite unique. It's not 'on the way' to anywhere else, you must actually go out of your way to visit here. Hence, there is a degree of isolation for this community. However, it is a very desirable location for a home and the potential for large-scale growth is imminent. The new owners of the golf course which is located in Port Kent, Harmony Golf Club, own extensive property in addition to that of the course itself. They have invested heavily and plan to continue to do so with on-going improvements and growth for the course. The significant portion of their plans as they relate to the Post Office are plans for, I believe 70-100 homes (this can be verified by contacting the owners of the golf course) as well as condominiums for which land has been cleared. Upon purchasing this property, they immediately built and sold 4 homes along the golf course and would have continued with more but the Town of Chesterfield would not give permission to add any more homes to the existing water system until our new system is completed. This is due for completion in the fall of 2011 although they have experienced delays recently due to the record high lake level. Thus, I would expect to see more homes being constructed in the spring.

People who make their home in Port Kent tend to stay here. A prime example is my next door neighbor who is 88 and was born here! I moved here in 1969 as a new bride and never wanted to leave. Luckily, we had been able to purchase a vacant lot many years ago where I was able to build a new home three years ago. In spite of needing to downsize at this point in life, I think I would have struggled with that other larger home if leaving it had meant leaving this little hamlet. There are many such cases that could be cited. For 'old timers' and 'newcomers' as well, the Port Kent Post Office serves as much more than a place to pick up and send out mail. We stay in touch with each other as we pass one another

while picking up our mail. We learn if a neighbor is in need. I had personal experience with this, unfortunately. In 1998 my husband was diagnosed with cancer; I stayed in a motel in Albany for a month while he was hospitalized in Albany Medical Center. Through connections neighbors made at the Post Office they kept track of what we were facing and bombarded my husband with their loving wishes via many cards and notes.

It's a place where new comers have the opportunity to meet their neighbors and begin to feel a part of the community. When the bond of being part of a neighborhood is missing in so many parts of our country, we are able to keep it alive here because of our one common meeting place, the Post Office.

The Post Office is the only place where notices of events and alerts (like a boil water etc) can be posted and seen by everyone. For those who may find it difficult to get out to a public library, the Bookmobile stops here regularly.

Please consider removing the Port Kent Post Office from your current list of possible sites for closure. It would be sensible to perhaps review our situation again in a few years when the impact of the expected growth on the Golf Course can be included in the evaluation.

Thank you for your time in considering this letter.

Cordially,



Patricia Dudley Delamater

57 Lumber St., PO Box 116

Port Kent, NY 12975

518-834-5297



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PORT KENT Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

pick up mail on bad weather day

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☒ YES ☐ NO

If yes, please explain:

Picking up mail used books recycled

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

6-10 miles away 2x wk



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain: to many of us - esp. our "seniors" - the P.O. is a social center as well as where we get our mail. We connect with our little neighborhood, find out whose sick, whose had a baby, whose on vacation etc

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Plattsburgh
- ☒ Personal needs Keeseville, Platts
- ☒ Banking Keeseville
- ☐ Employment retired
- ☒ Social needs Keeseville, Peru, Platts

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Sally Woodward

Address:

P.O. Box 216 ¹⁰⁷ LAKE Port Kent NY 12975

Telephone:

518 834-7583

Date:

5/12/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PORT KENT Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

I BRING MY 78 YEAR OLD FRIEND TO THE POST OFFICE. IT IS GOOD FOR THEM TO GET OUT.

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☒ YES ☐ NO

If yes, please explain:

WE SHARE BOOKS THERE. NOT EVERYONE CAN AFFORD TO BUY BOOKS OR RUN 15 MILES TO TOWN LIBRARY.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

NOT TO PICK UP MY MAIL



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain: I ABSOLUTELY LOVE OUR POST OFFICE. PLEASE
DO NOT CLOSE IT.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping PLATTSBURGH

☐ Personal needs

☐ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No WE HAVE NO BUSINESSES IN OUR COMMUNITY

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No N/A

Name: PATRICIA A. Taylor

Address: P.O. Box 11 Port Kent NY 12975

Telephone: 518-834-5160

Date: 5-22-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PORT KENT Post Office for each of the following:

Postal Services

a. Buying Stamps

Daily Weekly Monthly ^{some} Never

☐ ☒ ☐ ☐

b. Mailing Letters

☐ ☒ ☐ ☐

c. Mailing Parcels

☐ ☐ ☐ ☒

d. Pick up Post Office box mail

☒ ☐ ☐ ☐

e. Pick up general delivery mail

☐ ☐ ☐ ☒

f. Buying money orders

☐ ☐ ☐ ☒

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐ ☐ ☐ ☒

h. Sending Express Mail

☐ ☐ ☐ ☒

i. Buying stamp-collecting material

☐ ☐ ☐ ☒

Other Postal Services

a. Entering permit mailings

☐ YES ☒ NO

b. Resetting/using postage meter

☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)

☐ YES ☒ NO

b. Using for school bus stop

☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc.

☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board

☒ YES ☐ NO

e. Other

☒ YES ☐ NO

If yes, please explain:

Meeting Place

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Keeseville and Plattsburgh		
<input checked="" type="checkbox"/>	Personal needs	11	11	11
<input checked="" type="checkbox"/>	Banking	11	11	
<input type="checkbox"/>	Employment			
<input type="checkbox"/>	Social needs			

5. Do you currently use local businesses in the community?

☐ Yes ☒ No There are none

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Michiko Mori

Address:

P.O. Box 143, Port Kent, NY 12975

Telephone:

(518) 834-9681

Date:

05/28/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PORT KENT Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain: It is convenient and nice to have a post office in our community. Our community is growing and we need a post office.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Plattsburgh
- ☒ Personal needs Plattsburgh
- ☒ Banking Plattsburgh
- ☒ Employment Plattsburgh
- ☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Julie Taylor

Address: 28 Washington St, Port Kent, NY 12975

Telephone: 518-834-9085

Date: 5/17/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PORT KENT Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Lynda Ames

Address:

34 West St POB 77 Port Kent

Telephone:

518 834 5131

Date:

5-10-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

13708842925
38
52

We need the Post office.

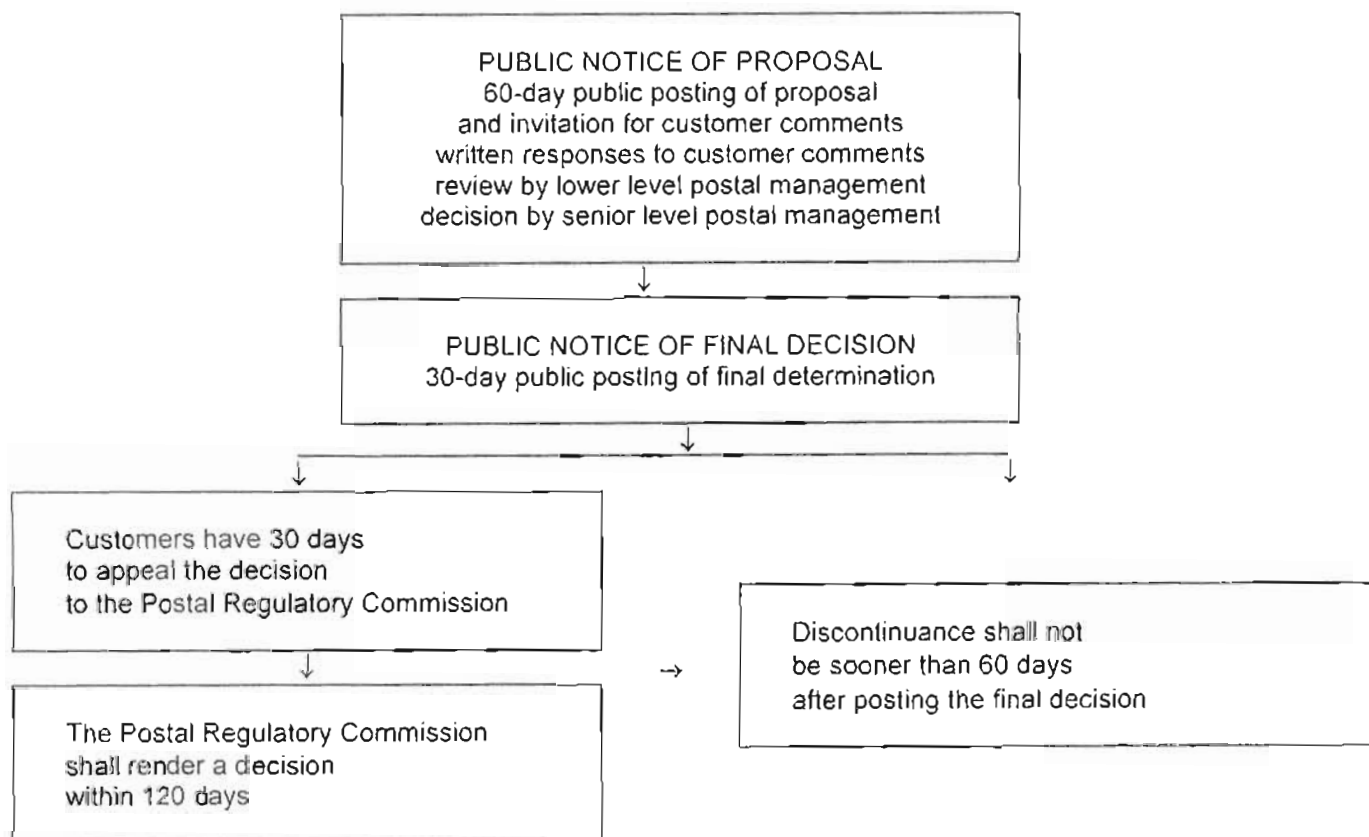
Remember, you don't deliver
mail to us

SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

An initial investigation and any subsequent formal proposal to discontinue a post office originate with postal field managers responsible for post offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected post offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected post offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.





Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PORT KENT Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

AS A FORMER POSTMASTER RELIEF IN THIS OFFICE I KNOW HOW INVALUABLE THIS OFFICE IS TO THE HAMLET OF Port Kents RESIDENTS. FEE FREE TO CONTACT ME



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

Can walk now / will need 2 car to drive to Keeseville

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Pittsburgh but not by way of Keeseville
☐ Personal needs Never go there for anything
☐ Banking ONLINE
☐ Employment LOST JOB (after 15 years) / check mail
☐ Social needs daily for pffers

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

NO BUSINESSES IN PORT KENT & NOTHING WORTHY IN KEESEVILLE

Name:

CATHY BONADIES - MORROW

Address:

14 LUMBER ST / PO BOX 232 / PK 12975-0232

Telephone:

518 - 572 - 5781

Date:

6/1/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

TRAGIC LOSS FOR OUR COMMUNITY. IT IS A MEETING & LOCAL EVENT & NEWS PLACE FOR ALL WHO LIVE HERE, FOR SOME THE ONLY HUMAN CONTACT MUCH OF THE TIME →



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PORT KENT Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☒ YES ☐ NO

If yes, please explain:

Keeping touch with Local Residents

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

Moving Postal Service to Keeseville would be difficult because it is not in the direction of daily travel, therefore, would add a significant cost to my budget.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Plattsburgh
<input checked="" type="checkbox"/>	Personal needs	Plattsburgh
<input checked="" type="checkbox"/>	Banking	Plattsburgh
<input checked="" type="checkbox"/>	Employment	Plattsburgh
<input checked="" type="checkbox"/>	Social needs	Port Kent, Plattsburgh

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Lloyd Mori

Address:

34 Bolivar St.

Telephone:

834-8714

Date:

5/31/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PORT KENT Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- 3 If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Skolnick

Address:

P.O. Box 161 Port Kent, NY 12975

Telephone:

(518) 834-7931

Date:

6/6/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the PORT KENT Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

My husband is disabled who would install the mailbox, who would have to maintain the box in the winter months? Maybe the post office should go private instead of government regulated.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

For a community that has no mail delivery except for the post office you would have to hire a driver, people would have to install mailboxes + the closest post office is over six miles away. Thus making every aspect more costly.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Eliminate Saturday delivery across the country.

Kim Skolnick

Name of Postal Customer

K. Skolnick

Signature of Postal Customer

PO Box 161

Mailing Address

Port Kent, NY. 12975

City, State, and ZIP Code

6/25/11

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the PORT KENT Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

NOT SURE HOW I WILL RECEIVE MY MAIL. I BELIEVE THIS WILL BE A HUGE DISRUPTION IN MY SERVICE.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

THERE IS NO OTHER OPPORTUNITY TO SCOUTIZE IN PORT KENT. IT IS THE ONLY BUSINESS HERE AND HAS BECOME A HUB OF THE COMMUNITY.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

PLEASE RECONSIDER THIS DECISION.

MARCEL MILES

Name of Postal Customer

Mary L. Miles

Signature of Postal Customer

P.O. Box 31

Mailing Address

PORT KENT, NY

City, State, and ZIP Code

24 JUNE 2011

Date



A. Office

Name: PORY KENT State: NY Zip Code: 12975
Area: NORTHEAST District: ALBANY PFC
Congressional District: 23 County: ESSEX
EAS Grade: 11 Finance Number: 358755
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Nadine Tremblay
Title: ALBANY PFC Post Office Review Coordinator
Tele No: (518) 452-4085

Date: 08/29/2011
Fax No: (518) 464-7429

Analysis of 60-Day Posting Comments

Number of comments returned

Total questionnaires distributed	48
Favorable comments	1
Unfavorable comments	11
No opinion expressed	36
Total comments returned	48

Postal Concerns

The following postal concerns were expressed

1. Concern (Favorable):
 Customers were concerned about growth in the community
 Response:
 You expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.
2. Concern (Favorable):
 No Concern
 Response:
3. Concern (No Opinion):
 Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community
 Response:
 The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
4. Concern (No Opinion):
 Customers were concerned about growth in the community
 Response:
 You expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.
5. Concern (No Opinion):
 Customers were concerned about senior citizens
 Response:
 You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Keeseville postmaster for more information.
6. Concern (No Opinion):
 Financial Data:
 Response:
 Financial data is considered proprietary information during the study phase. If a proposal to close and office is posted, financial data pertaining to that proposal will be disclosed on the proposal.
7. Concern (No Opinion):
 No Concern
 Response:
8. Concern (No Opinion):
 You expressed a concern that they requested and were denied rural delivery service
 Response:
 If you have applied for and been denied an extension, you may wish to contact your local magistrate or other county official to determine if they can bring your road up to these standards. At that point, you may reapply for delivery.
9. Concern (Unfavorable):
 Customer is not sure how they will receive their mail.
 Response:
 You were not sure how you would receive your mail. Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. The Postal Service is required to provide one free form of delivery. When street delivery is available, customers with no-fee PO Box service would have the option to change to street delivery, or retain their PO Box located and the proposed facility for the prevailing PO Box fee of that facility.
10. Concern (Unfavorable):
 Customer questioned the addition of mail delivery and mail box installation as more costly than current service.
 Response:
 You questioned the addition of mail delivery and mail box installation as more costly than current service. Nationwide, there are more than 151 million delivery points in America served each business day, with city and rural carriers serving more than 128 million mailboxes daily. Another 2.7 million are serviced by Highway Contract Route. We believe that proud service speaks for itself, as most Americans in a variety weather conditions and geographic challenges in rural, suburban and urban settings provide a mailbox and enjoy carrier service. They include consumers of all ages and abilities, with differing personal resources and a range of postal needs. A majority of Americans do not visit a post office daily or even weekly, but do receive mail delivery routinely through a personal mailbox.
11. Concern (Unfavorable):
 Customer suggested closing the post office on Saturdays.
 Response:
 You suggested closing the post office on Saturdays. The Senate subcommittee chairman introduced a bill that addresses the financial issues confronting the Postal Service. Among other provisions, the proposal authorizes a transition to a 5-day delivery schedule. At this stage, it is still a bill.
 Concern (Unfavorable):
 Customers expressed concern for those customers with disabilities who are not able to go to Keeseville Post Office to pick up their mail.
 Response:
 Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would

concerns were expressed by customers. The proposed service change will be a change in the way the service is provided, not a change in the service itself. The proposed service change will be submitted in writing to the Keeseville postmaster.

13. **Concern (Unfavorable):**
Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.
Response:
The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
14. **Concern (Unfavorable):**
Customers inquired about mailbox installation and maintenance.
Response:
Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.
15. **Concern (Unfavorable):**
Customers were concerned about growth in the community.
Response:
You expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.
16. **Concern (Unfavorable):**
Customers were concerned about later delivery of mail.
Response:
A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.
17. **Concern (Unfavorable):**
Customers were concerned about obtaining services from the carrier.
Response:
The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
18. **Concern (Unfavorable):**
Customers were concerned about senior citizens.
Response:
You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to them. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Keeseville postmaster for more information.
19. **Concern (Unfavorable):**
No Concern
Response:
20. **Concern (Unfavorable):**
You felt the community should have a post office and wanted a new facility provided.
Response:
No suitable quarters are available in the community to house an independent post office. A new lease would require a building which meets federal guidelines. A postal facility is not constructed when effective and regular service can be provided by a more cost-effective alternate service.
21. **Concern (Unfavorable):**
You were concerned about having to travel to another post office for service.
Response:
Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Nonpostal Concerns

The following nonpostal concerns were expressed

1. **Concern (No Opinion):**
Customer expressed a concern about the loss of the community bulletin board at the Post Office.
Response:
Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
2. **Concern (No Opinion):**
Customers expressed concern for loss of community identity.
Response:
A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.
3. **Concern (No Opinion):**
Customers were concerned about the loss of a gathering place and an information center.
Response:
Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
4. **Concern (Unfavorable):**
Customers questioned the economic savings of the proposed discontinuance.
Response:
Carrier service can be and, in this case, is more cost-effective than maintaining a post office and a postmaster position. The Postal Service estimates an annual savings with this change.
5. **Concern (Unfavorable):**
Customers were concerned about growth in the community.
Response:
You expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

6. Concern (Unfavorable):
Customers were concerned about the loss of a gathering place and an information center.

Response:

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

DOCKET NO. 1378088-12975
ITEM NO. 41
PAGE 1

Date of Posting: 06/24/2011

Posting Round Date:

Date of Removal: 08/25/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE PORT KENT, NY POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE
(REVISED)

DOCKET NUMBER 1378088 - 12975

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Port Kent, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Keeseville Post Office, located four miles away.

The postmaster position became vacant when the postmaster resigned on August 29, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: The Port Kent office is currently vacant. This is a management initiated study to determine if regular and effective postal services can be adequately provided from the Keeseville office at a distance of 4.25 miles.

The Port Kent Post Office, an EAS-11 level, provides service from 08:00 to 12:00 and 12:45 to 16:30 Monday - Friday, 08:00 to 11:30 Saturday and lobby hours of 08:00 to 16:45 on Monday - Friday and 08:00 to 12:00 on Saturday to 190 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 14 transaction(s) accounting for 13 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$28,772 (75 revenue units) in FY 2008; \$24,124 (63 revenue units) in FY 2009; and \$22,682 (59 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 19, 2011, representatives from the Postal Service were available at Port Kent Post Office (Open House style format) to answer questions and provide information to customers. 43 customer(s) attended the meeting.

On May 10, 2011, 192 questionnaires were distributed to delivery customers of the Port Kent Post Office. Questionnaires were also available over the counter for retail customers at the Port Kent Post Office. 46 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 1 favorable, 34 unfavorable, and 11 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Keeseville Post Office, an EAS-18 level office. Window service hours at the Keeseville Post Office are from 09:00 to 12:00 and 13:30 to 17:00, Monday through Friday, and 09:00 to 11:30 on Saturday. There are 308 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:**

Customers asked why their post office was being discontinued while others were retained

Response:

Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

2. **Concern:**

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

Response:

The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

3. **Concern:**

Customers felt the route should emanate from Peru because that office is closer

Response:

The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. Although Peru is closer for some customers, Keeseville is closer for others.

4. **Concern:**

Customers were concerned about growth in the community

Response:

The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

5. **Concern:**

Customers were concerned about senior citizens

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Keesville postmaster for more information.

6. **Concern:**

You were concerned about having to travel to another post office for service

Response:

Services provided at the post office will be available from the carrier, and customers will not have to travel to **another post office** for service. Most transactions do not require **meeting the carrier** at the mailbox. Stamps by Mail and Money Order **Application forms** are available for customer convenience.

7. **Concern:**

Customer is not sure how they will receive their mail.

Response:

Customers who retain their PO Box or currently have street delivery **WILL NOT** be required to change their address. **ONLY** customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. The Postal Service is required to provide one free form of delivery. When street delivery is available, customers with no-fee PO Box service would have the option to change to street delivery, or retain their PO Box located and the proposed facility for the prevailing PO Box fee of that facility.

8. **Concern:**

Customer questioned the addition of mail delivery and mail box installation as more costly than current service.

Response:

Nationwide, there are more than 151 million delivery points in America served each business day, with city and rural carriers serving more than 128 million mailboxes daily. Another 2.7 million are serviced by Highway Contract Route. We believe that proud service speaks for itself, as most Americans in a variety of weather conditions and geographic challenges in rural, suburban and urban settings provide a mailbox and enjoy carrier service. They include consumers of all ages and abilities, with differing personal resources and a range of postal needs. A majority of Americans do not visit a post office daily or even weekly, but **do** receive mail delivery routinely through a personal mailbox.

9. **Concern:**

Customer suggested closing the post office on Saturdays.

Response:

The Senate subcommittee chairman introduced a **bill that** addresses the financial issues confronting the **Postal Service**. Among other provisions, the proposal authorizes **a transition** to a 5-day delivery schedule. At this stage, it is still **a bill**.

10. **Concern:**

Customers expressed concern for those customers with disabilities who are not able to go to Keesville Post Office to pick up their mail

Response:

Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery **can be made** to the home of a customer. Changes in the type of delivery **are** considered where service by existing methods would **impose** an extreme physical hardship for an individual customer. **Any** request for a change in delivery method must be submitted in **writing** to the Keesville postmaster.

11. **Concern:**

Customers inquired about mailbox installation and maintenance

Response:

Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

12. **Concern:**

Customers were concerned about later delivery of mail

Response:

A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance: a route must cover.

13. **Concern:**

Customers were concerned about obtaining services from the carrier.

Response:

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

14. **Concern:**

Financial Data:

Response:

Financial data is considered proprietary information during the study phase. If a proposal to close an office is posted, financial data pertaining to that proposal will be disclosed on the proposal.

15. **Concern:**

You expressed a concern that they requested and were denied rural delivery service

Response:

If you have applied for and been denied an extension, you may wish to contact your local magistrate or other county official to determine if they can bring your road up to these standards. At that point, you may reapply for delivery.

16. **Concern:**

You felt the community should have a post office and wanted a new facility provided

Response:

No suitable quarters are available in the community to house an independent post office. A new lease would require a building which meets federal guidelines. A postal facility is not constructed when effective and regular service can be provided by a more cost-effective alternate service.

17. **Concern:**

Customer expressed a concern about their 911 address

Response:

911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

18. **Concern:**

Customer expressed concern over letter that was sent out stating that the Post office was vacant.

Response:

Since the postmaster vacancy an Officer In Charge has been installed to operate the office.

19. **Concern:**

Customers expressed a concern about leaving money in the mailbox

Response:

A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the Port Kent Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

20. **Concern:**

Customers expressed concern about having to erect a rural mailbox

Response:

Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the Keeseville Post Office.

21. **Concern:**

Customers expressed concern over the dependability of rural route service

Response:

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

22. **Concern:**

Customers felt inclement weather and poor road conditions might impede delivery

Response:

Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

23. **Concern:**

Customers felt the cost of postage was increasing while service was decreasing

Response:

The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

24. **Concern:**

Customers said they would miss the special attention and assistance provided by the personnel at the Port Kent Post Office.

Response:

Courteous and helpful service will be provided by personnel at the Keeseville Post Office and from the carrier. Special assistance will be provided as needed

25. **Concern:**

Customers wanted to know why the customer lines were so long at the Keeseville Post Office

Response:

The Keeseville Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the Keeseville postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

26. **Concern:**

Customers were concerned about a change of address

Response:

Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

27. Concern:

Customers were concerned about having to travel to another post office for service

Response:

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

28. Concern:

Customers were concerned about obtaining accountable mail and large parcels

Response:

If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Keeseville Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party

29. Concern:

Customers were concerned about options for mail delivery besides a PO BOX at the Keeseville Post Office that might be considered.

Response:

One option would be a possible extension of the rural route out of Keeseville. Another option would be a standing CBU at the current location, which would offer 24 hour access and parcel lockers for large parcels.

30. Concern:

Customers were concerned about permit mailing

Response:

Responsibility for the permit account would be transferred to the Keeseville Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the Keeseville postmaster.

31. Concern:

Customers were concerned about the mailboxes being damaged by snowplows

Response:

Please contact the Keeseville postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.
4. A change in your PO Box Fees may be a result of this proposal.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Port Kent is an unincorporated community located in ESSEX County. The community is administered politically by Town of Chesterfield-Gerald Morrow. Police protection is provided by the NYS Police Department. Fire protection is provided by the Keeseville Vol Fire Department. The community is comprised of retirees, self-employed, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Maggle Pulp for Approved Central School FCU, Upstate Design, Ausable River Lodge 149, Harmony Golf Club & Community-Mattig Inc, Port Kent Development Inc., Accord Electric LLC, Stoves and Chimneys. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Port Kent Post Office will be available at the Keeseville Post Office. Government forms normally provided by the Post Office will also be available at the Keeseville Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

- | | |
|-------------|---|
| 1. Concern: | Customer expressed a concern about the loss of the community bulletin board at the Post Office. |
| Response: | Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. |
| 2. Concern: | Customers were concerned about the loss of a gathering place and an information center. |
| Response: | Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. |
| 3. Concern: | Customers expressed concern for loss of community identity. |
| Response: | A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses. |
| 4. Concern: | Customers questioned the economic savings of the proposed discontinuance |
| Response: | Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. |

5. Concern:

Customers were concerned about growth in the community

Response:

The customer expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster resigned on August 29, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 29,544 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 13,100</u>
Total Annual Costs	\$ 57,379
Less Annual Cost of Replacement Service	<u>- \$ 27,835</u>
Total Annual Savings	<u>\$ 29,544</u>

V. OTHER FACTORS

Another option the USPS is reviewing is a possible Centralized Box Unit at the current or other location, which would offer 24 hour access and parcel lockers for large parcels.

VI. SUMMARY

The Postal Service is proposing to close the Port Kent, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Keeseville Post Office, located four miles away.

The postmaster resigned on August 29, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Port Kent Post Office provided delivery and retail service to 190 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 14. There are no permit mailers or postage meter customers.

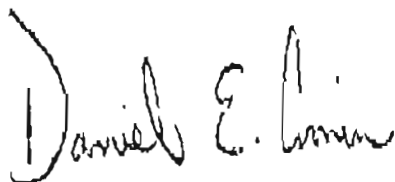
There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$29,544 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Keeseville Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



DANIEL CRONIN
Manager, Post Office Operations

06/24/2011
Date

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 06/15/2011																								
2. Post Office Name PORT KENT		3. State and ZIP + 4 Code NY, 12075-0998																										
4. District, Customer Service ALBANY PFC	5. Area, Customer Service NORTHEAST	6. County ESSEX	7. Congressional District 23																									
8. Reason for Proposal to Discontinue The Port Kent office is currently vacant. This is a management initiated study to determine if regular and effective postal services can be adequately provided from the Keeseville office at a distance of 4.25 miles.		9. PO Emergency Suspend/Reason and Date No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: resigned Occupied 08/29/2009 b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level (150) Downgraded from EAS-11 d. No. of Clerks-0 No. of Career-0 No. of Non-Career-0 e. No. of Others-0 No. of Career-0 No. of Non-Career-0		12. Hours of Service a. Time M-F 08:00 to 12:00 and 12:45 to 18:30 Set 08:00 to 11:30 Total Window Hours Per Week a. Lobby Time M-F 08:00 to 18:45 Set 08:00 to 12:00 42.25																										
13. Number of Customers Served a. General Delivery 0 b. P.O. Box 180 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 0 f. Total 180 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 14.40		14. Daily Volume (Pieces) <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr> <td>a. First-Class</td> <td>343</td> <td>58</td> </tr> <tr> <td>b. Newspaper</td> <td>173</td> <td>0</td> </tr> <tr> <td>c. Parcel</td> <td>14</td> <td>2</td> </tr> <tr> <td>d. Other</td> <td>0</td> <td>1</td> </tr> <tr> <td>e. Total</td> <td>530</td> <td>64</td> </tr> <tr> <td>f. No. of Postage Meters</td> <td></td> <td>0</td> </tr> <tr> <td>g. No. of Permits</td> <td></td> <td>0</td> </tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	343	58	b. Newspaper	173	0	c. Parcel	14	2	d. Other	0	1	e. Total	530	64	f. No. of Postage Meters		0	g. No. of Permits		0
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Finances a. FY 2008 2009 2010		Receipts \$ 28,772 \$ 24,124 \$ 22,682	b. EAS Step 1 PM Basic Salary (no COLA) \$ 33,168	c. PM Fringe Benefits (33.5% of b.) \$ 11,111																								
15a. Quarters <input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 11/30/2015 Annual Lease \$ 13100 30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input checked="" type="checkbox"/> Other Suitable alternate quarters available? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No																												
16b. Explain: 90 day termination clause, Alternate service at Keeseville Post Office																												
17. Schools, Churches and Organization in Service Area: No: 0		19. Administrative/Emancipating Office (Proposed): Name KEESVILLE EAS Level 18 Miles Away 4.3 Window Service Hours: M-F 09:00 to 17:00 SAT 09:00 to 11:30 Lobby Hours: M-F 07:00 to 17:30 SAT 07:00 to 12:00 PO Boxes Available: 308																										
18. Businesses in Service Area: No: 7 Maggie Pulp for Approved Central School FCU, Upstate Design, Ausable River Lodge 149, Harmony Golf Club & Community-Mattig Inc, Port Kent Development Inc., Accord Electric LLC, Stoves and Chimneys		20. Nearest Post Office (if different from above): Name KEESVILLE EAS Level 18 Miles Away 4.3 Window Service Hours: M-F 09:00 to 17:00 SAT 09:00 to 11:30 Lobby Hours: M-F SAT PO Boxes Available: 0																										
21. Prepared by Printed Name and Title NADINE TREMBLAY Signature NADINE TREMBLAY Telephone No. AC () (518) 452-4085 PO Discontinuance Coordinator Name NADINE TREMBLAY Telephone No. AC () (518) 452-4085 Location ALBANY, NY																												



08/29/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record
PORT KENT
Docket Number 1378088 - 12975

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

A handwritten signature in dark ink, appearing to read "Ed. Phelan", with a stylized flourish at the end.

EDWARD PHELAN
District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code:	PORT KENT, NY, 12975-9998
EAS Level:	11
District:	ALBANY PFC
County:	ESSEX
Congressional District:	23
Proposal:	<input checked="" type="checkbox"/> Close <input type="checkbox"/> Consolidate
Reason For Proposed:	resigned
Alternate Service Proposed:	Rural Route Service
Customers Affected:	
Post Office Box:	190
General Delivery:	0
Rural Route:	0
Highway Contract Route (HCR):	0
City Route:	0
Intermediate Rural:	0
Intermediate HCR:	0
Total number of customers:	190

Date	Action
	Office suspended. Reason suspended:
	Suspension notice sent to Headquarters.
08/29/2009	Postmaster vacancy occurred. Reason: resigned
	OIC: Career: 0 Noncareer: 0 Other Employees: 0
02/22/2011	Distinct manager authorization to study.
	Questionnaires sent to customers. Number sent: 192 Number Returned: 46
05/10/2011	Analysis: Favorable 1 Unfavorable 34 No Opinion 11
	Petition received. Number of signatures: 0
	Concerns expressed:
	Congressional inquiry received: No
	Concerns expressed:
08/29/2011	Proposal and checklist sent to district for review.
06/15/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
08/29/2011	Proposal and invitation for comments posted and round-dated.
08/29/2011	Proposal and invitation for comments removed and round-dated.
	Comment Analysis:
	Favorable 1 Unfavorable 11 No Opinion 36 48
None	Premature PRC appeal received.
	Concerns expressed:
06/15/2011	Updated PS Form 4920 completed (if necessary).
08/29/2011	Certification of the official record.
	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
09/02/2011	Headquarters logged in official record (option entry).
	Record returned to district for additional consideration.
	Record returned as not warranted.
09/29/2011	Final determination posted at affected office(s) and round-dated.
	Final determination removed and round-dated.
03/03/2012	Postal Bulletin Post Office Change Announcement form sent to Headquarters.
	No appeals letter received from Headquarters.
11/07/2011	Appeal to PRC received.
	PRC opinion received on appeal:
	Affirmed: Remanded: USPS Withdrawn:
	Address management systems notified to updated AMS report.
	Discontinuance announced in Postal Bulletin No.: Effective date:

Review Coordinator/person most familiar with the case:

NADINE TREMBLAY
Name/Title
NADINE TREMBLAY
District Post Office Review Coordinator

(518) 452-4085
Telephone Number
(518) 452-4085
Telephone Number



09/02/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA ROOM 5621
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Port Kent Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Nadine Tremblay, Post Office Review Coordinator, at (518) 452-4085 or Daniel Cronin Manager Post Office Operations.

A handwritten signature in dark ink, appearing to read "Ed. Phelan", with a stylized flourish at the end.

EDWARD PHELAN
DISTRICT MANAGER
30 KARNER RD
ALBANY, NY 12288-9992

Enclosures:

One copy of record (<http://hqcsopps.usps.gov/public/dis/4B/P1378088.pdf>)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

cc: Vice President, NORTHEAST Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the PORT KENT was received by 09/11/2011.
Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

***Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and a self-addressed return envelope if you wish to receive an acknowledgment of Headquarters receipt of the record

DOCKET NO. 1378088-12975
ITEM NO. 47
PAGE 1

Date of Posting: 09/28/2011

Date of Removal: 10/30/2011

FINAL DETERMINATION TO CLOSE
THE PORT KENT, NY POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1378088 - 12975

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Port Kent, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Keeseville Post Office, located four miles away.

The postmaster position became vacant when the postmaster resigned on August 29, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: The Port Kent office is currently vacant. This is a management initiated study to determine if regular and effective postal services can be adequately provided from the Keeseville office at a distance of 4.25 miles.

The Port Kent Post Office, an EAS-11 level, provides service from 08:00 to 12:00 and 12:45 to 16:30 Monday - Friday, 08:00 to 11:30 Saturday and lobby hours of 08:00 to 16:45 on Monday - Friday and 08:00 to 12:00 on Saturday to 190 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 14 transaction(s) accounting for 13 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$28,772 (75 revenue units) in FY 2008; \$24,124 (63 revenue units) in FY 2009; and \$22,682 (59 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 19, 2011, representatives from the Postal Service were available at Port Kent Post Office (Open House style format) to answer questions and provide information to customers. 43 customer(s) attended the meeting.

On May 10, 2011, 192 questionnaires were distributed to delivery customers of the Port Kent Post Office. Questionnaires were also available over the counter for retail customers at the Port Kent Post Office. 46 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 1 favorable, 34 unfavorable, and 11 expressed no opinion.

When this final determination is implemented, delivery and retail services will be provided by the Keeseville Post Office, an EAS-18 level office. Window service hours at the Keeseville Post Office are from 09:00 to 12:00 and 13:30 to 17:00, Monday through Friday, and 09:00 to 11:30 on Saturday. There are 308 post office boxes available.

The proposal to close the Port Kent Post Office was posted with an invitation for comment at the Port Kent Post Office and Keeseville Post Office from June 24, 2011 to August 25, 2011. The following additional concerns were received during the proposal posting period:

- | | |
|-------------|---|
| 1. Concern: | Customers asked why their post office was being discontinued while others were retained |
| Response: | Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. |
| 2. Concern: | Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community |
| Response: | The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner. |
| 3. Concern: | Customers felt the route should emanate from Peru because that office is closer |
| Response: | The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. Although Peru is closer for some customers, Keeseville is closer for others. |
| 4. Concern: | Customers were concerned about growth in the community |
| Response: | The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth. |

BUCKET NO. 1378088-12975

5. Concern: ITEM NO. 47 Customers were concerned about senior citizens
Response: PAGE 3 Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Keesville postmaster for more information.
6. Concern: You were concerned about having to travel to another post office for service
Response: Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
7. Concern: Customer is not sure how they will receive their mail.
Response: Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. The Postal Service is required to provide one free form of delivery. When street delivery is available, customers with no-fee PO Box service would have the option to change to street delivery, or retain their PO Box located and the proposed facility for the prevailing PO Box fee of that facility.
8. Concern: Customer questioned the addition of mail delivery and mail box installation as more costly than current service.
Response: Nationwide, there are more than 151 million delivery points in America served each business day, with city and rural carriers serving more than 128 million mailboxes daily. Another 2.7 million are serviced by Highway Contract Route. We believe that proud service speaks for itself, as most Americans in a variety of weather conditions and geographic challenges in rural, suburban and urban settings provide a mailbox and enjoy carrier service. They include consumers of all ages and abilities, with differing personal resources and a range of postal needs. A majority of Americans do not visit a post office daily or even weekly, but do receive mail delivery routinely through a personal mailbox.
9. Concern: Customer suggested closing the post office on Saturdays.
Response: The Senate subcommittee chairman introduced a bill that addresses the financial issues confronting the Postal Service. Among other provisions, the proposal authorizes a transition to a 5-day delivery schedule. At this stage, it is still a bill.
10. Concern: Customers expressed concern for those customers with disabilities who are not able to go to Keesville Post Office to pick up their mail
Response: Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Keesville postmaster.
11. Concern: Customers inquired about mailbox installation and maintenance

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ITEM NO. 47
PAGE 4

Response:

Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

12. Concern:

Customers were concerned about later delivery of mail

Response:

A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

13. Concern:

Customers were concerned about obtaining services from the carrier.

Response:

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

14. Concern:

Financial Data:

Response:

Financial data is considered proprietary information during the study phase. If a proposal to close an office is posted, financial data pertaining to that proposal will be disclosed on the proposal.

15. Concern:

You expressed a concern that they requested and were denied rural delivery service

Response:

If you have applied for and been denied an extension, you may wish to contact your local magistrate or other county official to determine if they can bring your road up to these standards. At that point, you may reapply for delivery.

16. Concern:

You felt the community should have a post office and wanted a new facility provided

Response:

No suitable quarters are available in the community to house an independent post office. A new lease would require a building which meets federal guidelines. A postal facility is not constructed when effective and regular service can be provided by a more cost-effective alternate service.

17. Concern:

Customer expressed a concern about their 911 address

Response:

911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

18. Concern:

Customer expressed concern over letter that was sent out stating that the Post office was vacant.

Response:

Since the postmaster vacancy an Officer In Charge has been installed to operate the office

19. Concern:

Customers expressed a concern about leaving money in the mailbox

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Response:

ITEM NO.

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A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the Port Kent Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

20. Concern:

Customers expressed concern about having to erect a rural mailbox

Response:

Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the Keeseville Post Office.

21. Concern:

Customers expressed concern over the dependability of rural route service

Response:

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

22. Concern:

Customers felt inclement weather and poor road conditions might impede delivery

Response:

Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

23. Concern:

Customers felt the cost of postage was increasing while service was decreasing

Response:

The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

24. Concern:

Customers said they would miss the special attention and assistance provided by the personnel at the Port Kent Post Office.

Response:

Courteous and helpful service will be provided by personnel at the Keeseville Post Office and from the carrier. Special assistance will be provided as needed

25. Concern:

Customers wanted to know why the customer lines were so long at the Keeseville Post Office

Response:

The Keeseville Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the Keeseville postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

26. Concern:

Customers were concerned about a change of address

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Response: ITEM NO.

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Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

27. Concern:

Customers were concerned about having to travel to another post office for service

Response:

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

28. Concern:

Customers were concerned about obtaining accountable mail and large parcels

Response:

If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Keeseville Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

29. Concern:

Customers were concerned about options for mail delivery besides a PO BOX at the Keeseville Post Office that might be considered.

Response:

One option would be a possible extension of the rural route out of Keeseville. Another option would be a standing CBU at the current location, which would offer 24 hour access and parcel lockers for large parcels.

30. Concern:

Customers were concerned about permit mailing

Response:

Responsibility for the permit account would be transferred to the Keeseville Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the Keeseville postmaster.

31. Concern:

Customers were concerned about the mailboxes being damaged by snowplows

Response:

Please contact the Keeseville postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.

BOOKET NO. 1378088-12975

ITEM NO. 47

PAGE 7

3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.
4. A change in your PO Box Fees may be a result of this proposal.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Port Kent is an unincorporated community located in ESSEX County. The community is administered politically by Town of Chesterfield-Gerald Morrow. Police protection is provided by the NYS Police Department. Fire protection is provided by the Keeseville Vol Fire Department. The community is comprised of retirees, self-employed and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Maggie Pulp for Approved Central School FCU, Upstate Design, Ausable River Lodge 149, Harmony Golf Club & Community-Mattig Inc, Port Kent Development Inc., Accord Electric LLC, Stoves and Chimneys. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Port Kent Post Office will be available at the Keeseville Post Office. Government forms normally provided by the Post Office will also be available at the Keeseville Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

- | | |
|-------------|---|
| 1. Concern: | Customer expressed a concern about the loss of the community bulletin board at the Post Office. |
| Response: | Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. |
| 2. Concern: | Customers were concerned about the loss of a gathering place and an information center. |
| Response: | Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. |
| 3. Concern: | Customers expressed concern for loss of community identity. |
| Response: | A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses. |
| 4. Concern: | Customers questioned the economic savings of the proposed discontinuance |
| Response: | Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. |
| 5. Concern: | Customers were concerned about growth in the community |
| Response: | The customer expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth. |

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster resigned on August 29, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 29,544 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 13,100</u>
Total Annual Costs	\$ 57,379
Less Annual Cost of Replacement Service	<u>- \$ 27,835</u>
Total Annual Savings	<u>\$ 29,544</u>

V. OTHER FACTORS

Another option the USPS is reviewing is a possible Centralized Box Unit at the current or other location, which would offer 24 hour access and parcel lockers for large parcels.

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VI. SUMMARY

This is the final determination to close the Port Kent, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Keeseville Post Office, located four miles away.

The postmaster resigned on August 29, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by rural route service.

The Port Kent Post Office provided delivery and retail service to 190 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 14. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$29,544 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. **Support Materials.** Copies of all materials upon which this final determination is based are available for public inspection at the Port Kent Post Office and Keeseville Post Office during normal office hours.
- B. **Appeal Rights.** This final determination to close the Port Kent Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Port Kent Post Office and Keeseville Post Office during normal office hours.



Dean J Granholm
Vice President of Delivery and Post Office Operations

09/26/2011

Date



09/28/2011

OFFICER-IN-CHARGE/POSTMASTER
Port Kent Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Port Kent Post Office Final
Determination Docket No. 1378088 - 12975

Please post in the lobby the enclosed final determination to close the Port Kent Post Office. The final determination must be posted in a prominent place from 09/28/2011 through close of business on 10/30/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 10/31/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (518) 452-4085.

Sincerely,

A handwritten signature in cursive script that reads "Nadine Tremblay".

NADINE TREMBLAY
POST OFFICE REVIEW COORDINATOR
30 KARNER RD
ALBANY, NY 12288-9992

Enclosures:
Final Determination Official Record

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Date of Posting: 09/28/2011

Date of Removal: 10/30/2011



FINAL DETERMINATION TO CLOSE
THE PORT KENT, NY POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1378088 - 12975

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Date of Posting: 09/28/2011



Date of Removal: 10/30/2011

FINAL DETERMINATION TO CLOSE
THE PORT KENT, NY POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1378088 - 12975

Postal Bulletin Post Office Change Announcement Form Final Determination 30-Day Posting Dates

Post Office Final Determination Posting Dates*

Date posted: 09/28/2011
Date removed: 10/30/2011
No. of days posted: 32

Actual discontinuance date: 03/03/2012
Official discontinuance date:
(Headquarters entry):

Note: Unless otherwise stated, the official discontinuance date listed in the Postal Bulletin is the first Saturday that falls 60 days after the final determination is posted. For a community Post Office, classified station, or classified branch, the discontinuance date is 60 days after the Headquarters approval date.

BEFORE CHANGE POST OFFICE INFORMATION

Post Office
Name and State: PORT KENT, NY
ZIP Code: 12975-9998 Finance no: 356755
County: ESSEX
Type of discontinuance:
Consolidate () Close (X)

Type of discontinued facility

Post Office (X)
Classified Station () Branch () MAIN_PO
Community Post Office (CPO) ()

Coordinator name: NADINE TREMBLAY
Telephone: (518) 452-4085

AFTER CHANGE POST OFFICE INFORMATION

Administrative
Post Office: KEESEVILLE
ZIP Code: 12944-9998 Finance no: 354315
County: ESSEX
Original name retained? Yes (X) No ()
New last line of customer address is
PORT KENT NY, 12975

Type of replacement service

Post Office (X)
Classified Station () Branch ()
Contract Unit () Community Post Office (CPO) ()

Date:
(Location) District: ALBANY PFC

The announcement cannot be made in the Postal Bulletin unless this form is submitted to the above address. Do not send directly to Address Management, Postal Service Headquarters.

Mailing instructions for CPO/classified station/classified branch discontinuance. Immediately submit three copies of this announcement form to the above address. For nonsuspended offices, enclose a copy of the letter sent to customers notifying them of the discontinuance.

For more information, call (202) 268-5083.
Headquarters entry: () TL () HS

*Final determination posting is not required for CPO, classified station, or classified branch discontinuance.
Final determination for an independent Post Office must be posted for at least 30 days.



11/07/2011

DISTRICT MANAGER
ALBANY PFC
30 KARNER RD
ALBANY, NY, 12288-9992

ATTENTION: Post Office Review Coordinator

SUBJECT: Announcement of Appeal to the Discontinuance of the
PORT KENT, 12975-9998 Docket No. 1378088 - 12975

This is to advise you that an appeal to the final determination to discontinue the PORT KENT has been filed with the Postal Regulatory Commission. The Headquarters managing counsel, legal policy and ratemaking office, will provide you with copies of all pleadings, notices, orders, briefs, and opinions filed in the appeal proceeding.

In accordance with the Postal Operations Manual, please ensure that a copy of these documents, as well as the final determination, are prominently displayed and made available for inspection by the public at the affected Post Offices until the Commission has issued its final order and opinion. The Postal Regulatory commission has up to 120 days (four months) to consider the appeal and issue its decision.

No final action may be taken until the final decision has been made and you have received written notification of that decision along with appropriate instructions.

This memorandum must be filed in the official record.

If you have any questions, please contact Kevin Romero at (916) 373-8315.

Thank you for your cooperation.

Kevin Romero
Manager Field Performance West

cc:
Vice President, Area Operations NORTHEAST Area
Government Relations and Public Policy